

Fortis

Compact

Warranty

Fortis Compact Laminate - Lifetime Limited Warranty

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Warranty Coverage

Fortis Compact warrants that its compact laminate panels are free from defects in materials and workmanship for the **lifetime of the product** under normal use and service conditions.

This warranty applies only to products that have been:

- Properly installed according to Fortis Compact's installation guidelines.
- Used for their intended purpose in indoor commercial or residential environments.

What's Covered

- Delamination or warping due to manufacturing defects.
- Surface defects present at the time of delivery.
- Structural failure under normal usage conditions.

What's Not Covered

- Damage caused by improper installation, handling, or storage.
- Exposure to excessive moisture, heat, or direct sunlight.
- Scratches, stains, or fading due to wear and tear or cleaning with abrasive materials.
- Modifications or repairs not authorised by Fortis Compact.
- Products used in exterior applications or high-humidity environments unless specifically rated for such use.

Claim Process

To make a warranty claim, please contact Fortis Compact at **hello@fortiscompact.com** with the following:

- Proof of purchase (invoice or receipt).
- Description of the issue.
- Photographic evidence of the defect.
- Installation details (location, date, installer).

Fortis Compact reserves the right to inspect the product and determine the validity of the claim. If approved, Fortis Compact will, at its discretion, **repair, replace, or refund** the defective product.

Limitations of Liability

This warranty is limited to the original purchaser and is non-transferable. Fortis Compact shall not be liable for any incidental or consequential damages arising from the use or inability to use the product.

This warranty does not affect your statutory rights under Australian Consumer Law.

Registration of Purchase:

Name:_____ Date of Installation:_____

Address where product/s are installed

www.fortiscompact.com.au